



State of New Hampshire Department of Safety

John J. Barthelmes, Commissioner

Robert L. Quinn, Assistant Commissioner

Richard C. Bailey, Jr., Assistant Commissioner

Homeland Security and Emergency Management

Perry E. Plummer, Director

Jennifer L. Harper, Assistant Director



FOR IMMEDIATE RELEASE

Thursday, November 2, 2017

Michael D. Todd, DOS PIO

O: (603) 223-3641; C: (603) 892-8196

UPDATE

CALL YOUR POWER COMPANY UNTIL YOUR POWER IS RESTORED

State Homeland Security and Emergency Management (HSEM) recommends that anyone without power should continue calling their utility until services are restored. Calling two or three times per day is helpful.

Crews have been working around the clock to restore power to the more than 270,000 customers, about 450,000 people, in New Hampshire who lost power during Monday's storm. Utilities began pre-positioning crews prior to the storm and have brought crews from as far away as Kentucky, Ohio and Canada to aid in restoration efforts.

As of Thursday morning, crews had restored power to more than 230,000 customers, about 382,000 people. Currently, more than 600 crews are working in the state and expect to substantially restore power statewide by Friday evening.

- Keep calling your utility two or three times per day until your power is restored:
 - Eversource: (800) 662-7764
 - Liberty Utilities: (800) 375-7413
 - NH Electric Co-op: (800) 343-6432
 - Unital Capital Area: (800) 852-3339, Seacoast Region: (800) 582-7276
- Homeowners and local businesses should call 2-1-1 to report storm damage as the state assesses what volunteer services are available to assist with clean up and recovery.
- Anyone seeking a shelter or warming center can call 2-1-1 or their local fire department for the latest availability.
- Download NH Alerts on your smartphone to stay informed of emergencies in your area. You can also sign up for NH Alerts at ReadyNH.gov to have emergency information for your area delivered via landline, text and email.
- For the latest road closure information, travelers can go to newengland511.org
- For the latest official statistics and storm information follow NH HSEM on *Twitter* at https://twitter.com/NH_HSEM and *Facebook* at <https://www.facebook.com/NH.HSEM>.

Office: 110 Smokey Bear Boulevard, Concord, N.H.
Mailing Address: 33 Hazen Drive, Concord, N.H. 03305
603-271-2231, 1-800-852-3792, Fax 603-223-3609
State of New Hampshire TDD Access: Relay 1-800-735-2964

- For information on regarding how you can prepare for a storm and the latest storm information, go to ReadyNH.gov

###